



PARENTS/GUARDIANS CODE OF CONDUCT

By signing up and registering to i-star Academy Ltd you agree to adhere to the following Code of Conduct for Parents/Guardians.

To support the work of the I-STAR ACADEMY LTD coaches, teachers and officials we ask that you:

- Encourage your child to learn the policies, rules and code of conducts at iSTAR Academy and participate within them. Ensure that they know who the Child Welfare Officer is and how they can contact them. Talk to your child and make them aware that they have the right to be protected and free from harm. Always use correct and proper language.
- Make your child aware that if they feel they are being bullied or if they are concerned about their coach, teacher, official or another member of iSTAR Academy is treating them, they can talk to their parents or the Welfare Officer without fear of getting into trouble. Share any concerns or complaints about any aspect of the Academy through the approved channels.
- Always ensure that your child(ren) arrive for training/competitions on time and arrive on time to collect them at the end of training/competition. Wherever possible you should make arrangements to get there without calling upon a coach to do the job. If you do ask the coach then please make sure iSTAR Academy has taken the necessary requirements, i.e. a dispensation has been completed.
- Discourage challenging / arguing with officials/staff and encourage the acceptance of officials' /staff judgements. Leave the coaching / teaching to the staff members. It is the teacher/coaches' job to offer constructive advice relating to the participants' performance. It is helpful if the parents offer support and encouragement necessary to help their child feel good about themselves. Support your child's involvement and help them to enjoy their sport / activity. It is also not acceptable to comment or pass judgement on other members (including their level ability, squad place etc...).
- Help your child to recognise good performance, not just results. Set a good example by recognising good sportsmanship and applauding the good performances of all. Be patient with your child's progress, each one develops differently. Keep in mind that long term improvement is the goal and that later developers often succeed. Never force your child to take part in sport. Never punish or belittle a child for poor performance or making mistakes.

- Always ensure your child is dressed appropriately for the activity and has plenty to drink (ensuring that they bring a water bottle to every session). Ensure that your child eats and drinks well, especially prior to training and competitions. Keep iSTAR Academy informed if your child is ill or unable to attend sessions.
- Endeavour to establish good communications with iSTAR Academy and its coaches and officials for the benefit of all. Keep up to date with the newsletters, parents' letters and emails. If a response is necessary, make it promptly and on time. Keep up to date by using our website.
- Be prepared to remain as a spectator at events, competitions or training sessions unless formally asked to become involved by a coach, teacher or official.
- Parents/Guardians should use social media and social means of communication (Whatsapp) in a positive and productive manner. Evidence of misconduct, negative behaviour etc.... in these areas may result in your child losing their place.