

Welfare Officer: istarwelfare@gmail.com

ISTAR ACADEMY is committed to ensuring that those working with children and vulnerable adults adopt best practices to ensure the health, safety and welfare of the participants and staff. Our activities we offer are fun, let us endeavour to keep it that way whilst still maintaining a high standard of child protection.

iSTAR Academy will strive to promote the highest standards of care for all members, staff and officials by:

- The adoption of iSTAR Academy policies and British Gymnastic health, safety and welfare guidelines.
- The adoption of iSTAR Academy Policies and the British Gymnastic guidelines for the Protection of Children and Vulnerable Adults.
- The appointment of a Welfare Officer (Child Protection Officer) to whom grievances or complaints can be made confidentially.
- All training is within the safe ratios and all coaches/teachers are covered by an insurance company.
- Ensuring that staff are suitably trained in or aware of child protection and health, safety and welfare issues.
- Ensuring that coaches and officials have been screened to confirm their suitability to work with children. Where appropriate this will include Disclosure and Barring Service check.
- Ensuring that best coaching practice guidelines are followed at all times.
- Ensuring that grievances or complaints are dealt with promptly and in accordance with the grievance procedures.

- Ensuring that confidentiality is maintained at all times in respect of member related issues.
- Ensuring that the participants and/or parents are aware of the purpose of videoing, filming or photography during training or events. Ensuring that prior written permission is obtained for this purpose.
- Having a zero-tolerance level of poor practice, bullying or any potential form of abuse.
- Ensuring that whenever members travel to and from training sessions or events with i-star Academy officials that prior written permission is obtained from their parents/guardians.